

AUTORITÉ DES MARCHÉS PUBLICS TRANSPARENCE ÉQUITÉ SAINE CONCURRENCE



Companion Guide

for Enterprises

Contrats publics

Renewal of authorization to enter into a public contract/subcontract

IMPORTANT INFORMATION	3
IMPORTANT INFORMATION (CONT.)	4
INTRODUCTION	5
WHO SHOULD USE THIS GUIDE?	6
ENTERPRISES WISHING TO RENEW AN AUTHORIZATION	6
AMP E-SERVICES	8
Accessing AMP E-Services	9
USING AMP E-Services	10
RENEWING AUTHORIZATION	12
STEPS TO FOLLOW TO RENEW AUTHORIZATION	13
STEP A – VERIFYING AND UPDATING THE ENTERPRISE'S BUSINESS RELATIONSHIPS	14
STEP B — FILLING OUT AND SUBMITTING THE APPLICATION FOR RENEWAL	15
STEP 1 OF 7 - IDENTIFICATION	16
STEP 2 OF 7 – RENEWAL/NON-RENEWAL OF AUTHORIZATION	17
STEP 3 OF 7 – DECLARATION (STATEMENT)	19
STEP 4 OF 7 – SUPPORTING DOCUMENTS REQUIRED	20
STEP 5 OF 7 — FEES PAYABLE AND PAYMENT	24
Step 6 of 7 – Transmission	25
STEP 7 OF 7 — CONFIRMATION OF DELIVERY	26
FOLLOWING UP ON AN APPLICATION	27
FOLLOWING UP ON AN APPLICATION	28
AMP DECISION	30
ANALYSIS OF APPLICATION FOR RENEWAL OF AUTHORIZATION	31
AMP DECISION	32
MAKING CHANGES DURING THE AUTHORIZATION PROCESS	33

Important information



The application for renewal must be filed with the *Autorité des marchés publics* (the "AMP") **at least 90 days before the authorization expires**.



As part of the application for renewal, **declarations**, **identification documents** and **good conduct certificates** (where required) must be provided again for each natural person and/or entity with which the enterprise has a relationship.



Throughout the renewal process, and as long as the enterprise holds an authorization, the respondent will be the **only** person with whom the AMP communicates when necessary. A respondent who is unable to perform his or her functions may sign a **power of attorney** authorizing another person to communicate with the AMP as part of the renewal process.



To facilitate processing of your application for renewal of authorization, please ensure that the following are up-to-date: the enterprise's file with the *Commission de la construction du Québec* (CCQ) and the *Régie du bâtiment du Québec* (RBQ) and its *État de renseignements d'une personne morale* (statement of legal person's information) in the *Registre des entreprises* (Enterprise Register) held by the *Registraire des entreprises du Québec* (Enterprise Registrar).

If the information in the Enterprise Register is not up-to-date, make the necessary changes. If the information disclosed in connection with an application for renewal of authorization filed with the AMP does not match the information in the Enterprise Register, **processing of your application could be delayed**.

Important information (cont.)



Please ensure that you are able to provide the **documents required** as part of the application for renewal of authorization, in particular the audited financial statements for the enterprise's latest fiscal year and the attestation from *Revenu Québec*:

ATTESTATION FROM REVENU QUÉBEC

The attestation must have been issued not more than 30 days before the date on which the enterprise's application for renewal of authorization is filed with the AMP.

FINANCIAL STATEMENTS

If the enterprise does not have audited financial statements, the AMP requires at least a review engagement report on the financial statements for the latest fiscal year (a notice to reader alone will not be accepted). Otherwise, your application for renewal of authorization cannot be processed and the fee will not be refunded.

If these financial statements are not available, the enterprise must send the AMP a **letter of commitment** stating that the financial statements will be provided within 8 weeks of the beginning of the 90-day period.



An enterprise holding an authorization **must notify the AMP of any change** to information previously provided no later than 15 days following the end of the month during which the change took place.

Introduction

Who should use this guide?

This guide is intended to assist enterprises which, following the enactment of the *Integrity in Public Contracts Act* (2012, chapter 25) amending, among other statutes, the *Act respecting contracting by public bodies* (CQLR, c. C-65.1) (the "ACPB"), are required to disclose information to the AMP in order to renew an authorization to enter into a public contract/subcontract.

It provides detailed explanations for each step of the process for renewing an authorization to enter into a public contract/subcontract. It highlights the use of AMP E-Services for the electronic disclosure of information pertaining to an application for renewal of authorization and, where applicable, to the persons and entities that have a relationship with the applicant.

In order to familiarize themselves with all the statutory and regulatory obligations of enterprises subject to the ACPB, enterprises should read:

- the Integrity in Public Contracts Act;
- the ACPB, in particular Chapter V.2, which covers the scope of this statute, the granting of an authorization, decisions pertaining to authorizations, general obligations of enterprises, and the AMP's functions and powers; the ACPB also provides for penal provisions;
- the *Conseil du trésor* decision entitled "Fee related to an application for authorization filed by an enterprise with the Autorité des marchés publics for public contracts and subcontracts" (the "Fee Decision"); and
- the Regulation of the Autorité des marchés publics under an Act respecting contracting by public bodies (CQLR, c. C-65.1, r. 0.1) (the "Regulation"). The Regulation sets out, in particular, the information and documents required so that an application for authorization is considered receivable and the prescribed time limits for notifying the AMP of any change to the information provided at each step of the application process.

Enterprises wishing to renew an authorization

Background

The *Integrity in Public Contracts Act*, which was assented to on December 7, 2012, provides an audit system for ascertaining whether enterprises that wish to enter into a contract with a public body, including a municipality, meet the high standards of integrity that the public is entitled to expect from a party to a public contract or subcontract.

Under this statute, an enterprise that wishes to enter into such a contract or subcontract must obtain the AMP's authorization.

Enterprises governed by the legislation

The word "enterprise" means a legal person established for a private interest, a general, limited or undeclared partnership or a natural person who operates a sole proprietorship. For the time being, the requirement to hold an authorization does not apply to all enterprises.

Given the large number of enterprises that wish to enter into public contracts or subcontracts in Québec, the Government of Québec decided to phase in the *Integrity in Public Contracts Act*. It will gradually determine, by Order in Council, the values and categories of contracts and subcontracts that will be subject to the obligation to obtain an AMP authorization.

Consult the AMP website to determine whether this obligation concerns you.

Time limit for submitting an application for renewal of authorization

An enterprise must file an application for renewal in order to remain on the Register of authorized enterprises. The application for renewal must be filed with the AMP at least 90 days before the authorization expires.

If the application is received at least 90 days before the authorization expires, the authorization will remain valid until the AMP rules on the application for renewal, unless the authorization is revoked in the meantime.

However, if the application is not received at least 90 days before the authorization expires, the enterprise will be removed from the Register of authorized enterprises on the expiry date of the authorization. As a result, it will no longer be able to enter into new public contracts/subcontracts during this period. However, it will be able to continue to perform any contracts/subcontracts in progress until the AMP rules on the application for renewal.

The application for renewal must be in the form prescribed by the AMP and be filed together with the information and documents prescribed by the Regulation and the fees determined by the Fee Decision.

AMP E-Services

Accessing AMP E-Services

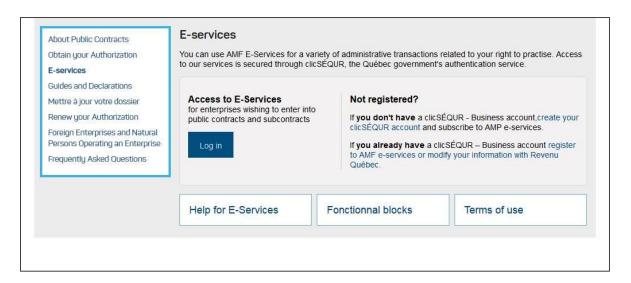
You must use AMP E-Services to carry out various transactions with the AMP related to your activities. Access to our services is secured through clicSÉQUR, the Québec government's authentication service.

In order to access AMP E-Services, the respondent must follow these steps:

1. Go to the AMP website (<u>www.amp.quebec</u>), click on the "Authorization to contract" tab, then on "E-Services."

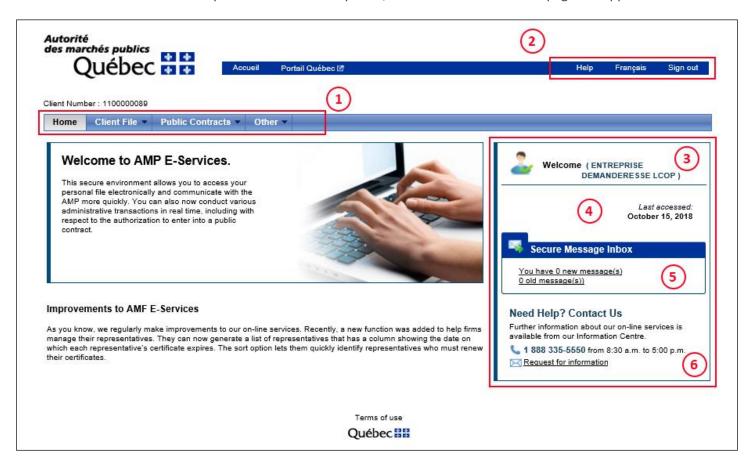


2. Log in and enter the user code and password obtained when registering with clicSÉQUR.



Using AMP E-Services

Once clicSÉQUR's authentication process has been completed, the AMP E-Services home page will appear.



- 1.) The menu contains all the actions you can perform.
 - a. The following actions can be performed from the **Client File** tab:
 - Secure Message Inbox: Allows you to consult e-mails received from the AMP.
 - Follow-up on applications/requests: Allows you to track and see the status of your applications and requests.
 - Statement of account: Allows you to view your statement of account and/or pay invoices.
 - Manage business relationships: Allows you to add, delete or change information regarding persons and entities that have a relationship with your enterprise.
 - b. The following applications can be selected from the **Public Contracts** tab:
 - **Authorization:** Allows you to fill out and submit to the AMP an application for authorization to enter into a public contract/subcontract.
 - Renewal/Non-renewal: Allows you to fill out and submit to the AMP an application for renewal of authorization or an application for non-renewal of authorization.

- 2. This section allows you to get on-line help, change the display language or log out of the account.
- 3. This section displays the name of the enterprise accessing E-Services. If the name displayed is not correct, please log out and call the AMP Customer Information Centre at 1 888 335-5550.
- (4.) This section displays the most recent date on which the enterprise accessed AMP E-Services.
- (5.) This section displays the number of messages (new and old) in the enterprise's Secure Message Inbox.
- 6. This section contains contact information for the AMP Customer Information Centre should you have any questions or problems regarding E-Services.

Renewing authorization

Steps to follow to renew authorization

The following two steps are **mandatory** in order to renew an authorization:

STEP A

Verifying and updating the enterprise's business relationships.

STEP B

Filling out and submitting the application for renewal.

STEP A – Verifying and updating the enterprise's business relationships

An enterprise that wishes to renew an authorization must ensure, among other things, that the list of natural persons and/or entities related to the enterprise and the list of its establishments are up-to-date. "Natural persons and/or entities related to the enterprise" means any individual and/or entity with which the enterprise has a business relationship.

To update your relationships, access the Manage business relationships function in your E-Services client account. All relationships previously disclosed when initially applying for an authorization will be displayed. Review your disclosed relationships and do the following:

- Delete any relationship that is no longer appropriate.
- Add any new missing relationship.
- Make the necessary changes to relationships where the information has changed.



As part of the application for renewal, **declarations**, **identification documents** and **good conduct certificates** (where required) must be provided again for each natural person and/or entity related to the enterprise.

For details about how to complete this first step (verifying and updating business relationships), **consult the Companion Guide – Managing Business Relationships**.



You will not be able to continue to step B and submit the application for renewal form until all relationships have been updated.

STEP B - Filling out and submitting the application for renewal



We urge you to familiarize yourself with all the steps set out below **before** entering information for your application for renewal of authorization to ensure you have all the necessary information and documents, as certain information is required in order to proceed from one step to another.

From AMP E-Services, go to the "Public Contracts" tab, then select "Renewal/Non-renewal."



0

The application for renewal of authorization must be filled out and submitted by the respondent.

General Information

On-line help

On-line help is identified by a question mark.



This icon, which appears on each AMP E-Services page, allows you to obtain assistance from a Customer Information Centre agent.

Automatic logout

If there has been no activity for an extended period of time, the system will automatically log you out and any unsaved information will be lost. To save information that has been entered, simply proceed to the following page by clicking on "Next." To access AMP E-Services again after having been logged out, you will have to re-enter your user code and password.

Step 1 of 7 - Identification



To facilitate processing of your application for renewal of authorization, ensure that the enterprise's files with the CCQ, the RBQ and the Enterprise Registrar are up-to-date.

The system automatically fills out the information in this step. The applicant's mailing address should be displayed.

If the address is incorrect, make the necessary changes to your file by selecting "Client File / Contact information and preferences," then "Consultation/Update."

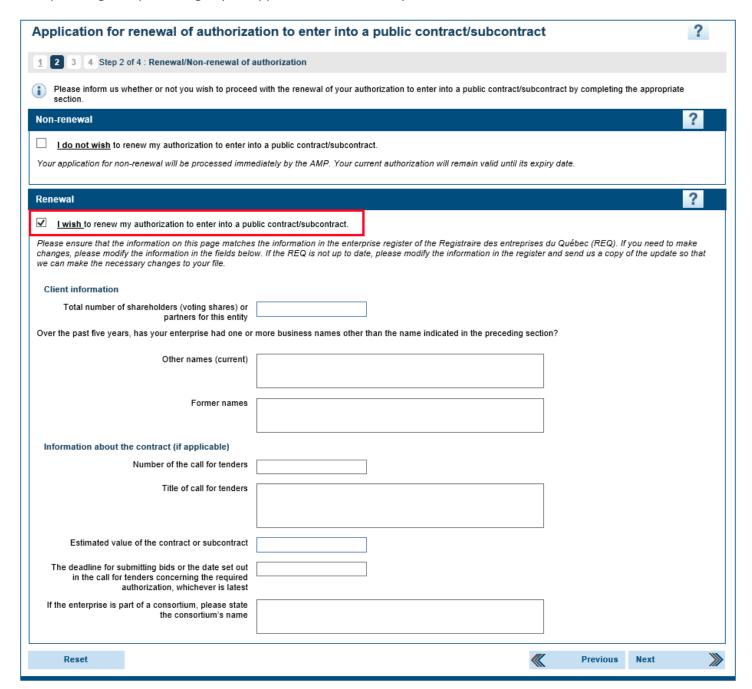


Step 2 of 7 – Renewal/Non-renewal of authorization

To renew your authorization, click on the check box "I wish to renew my authorization to enter into a public contract/subcontract" in the "Renewal" section.

Ensure that the information entered on this page matches the information in the Enterprise Register.

If the information in the Enterprise Register is not up-to-date, make the necessary changes. If the information disclosed in connection with an application for renewal of authorization filed with the AMP does not match the information in the Enterprise Register, processing of your application could be delayed.



Total number of shareholders (voting shares) or partners for this entity

If required, state the total number of shareholders or partners of the enterprise, including shareholders who are not majority shareholders.

Other names (current)

State all other names under which the enterprise currently carries on activities.

If the enterprise is entered in the Enterprise Register, the information provided in the application must match the information in the register.

Former names

State all other names that are no longer in effect and under which the enterprise carried on activities in the past 5 years.

If the enterprise is entered in the Enterprise Register, the information provided must match the information in the register.

Information about the contract (if applicable)

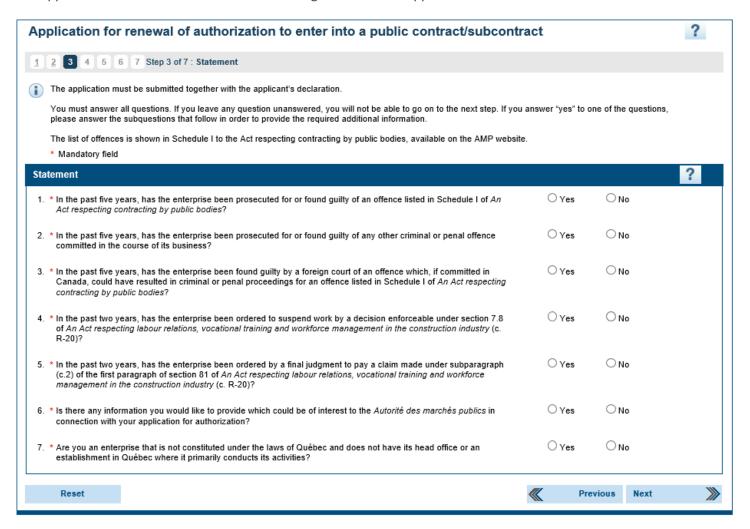
If the application is being made so the enterprise can respond to a published call for tenders, provide all requested information regarding the call for tenders.



Your application will not be processed on a priority basis unless it is in response to a published call for tenders.

Step 3 of 7 – Declaration (Statement)

The application for renewal must be submitted together with the applicant's declaration.



If you answer "yes" to one of the questions, answer the subquestions that follow in order to provide the required additional information.

The list of offences is shown in Schedule 1 to the ACPB, available on the AMP's website.

Under the ACPB, persons who make a false or misleading statement and enterprises that fail to notify the AMP of any change to any information previously provided for the purpose of obtaining an authorization are guilty of an offence and liable to a fine as stipulated in the relevant sections.

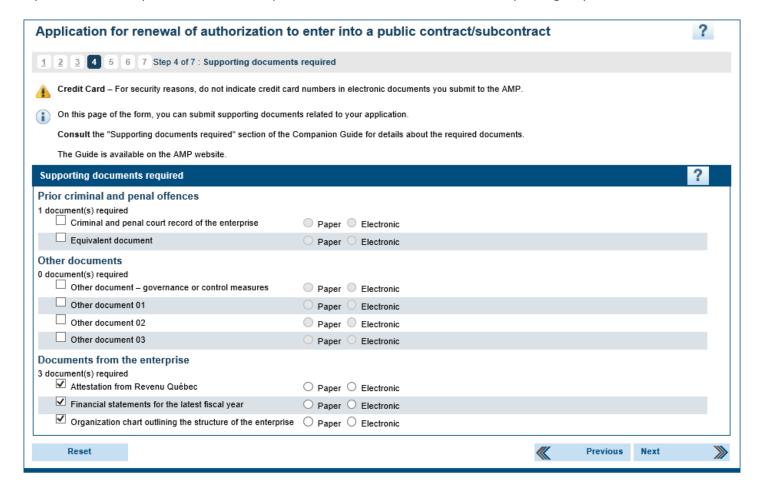
Question 7 – Additional consent

If the application for renewal of authorization is being filed by a **foreign enterprise**, i.e., an enterprise that is not constituted under the laws of Québec and does not have its head office or an establishment in Québec where it primarily conducts its activities, an additional consent is required pursuant to subparagraphs (1) and (2) of section 5 of the Regulation.

Step 4 of 7 – Supporting documents required

The application for renewal of authorization must be filed together with certain required supporting documents.

If you are unable to provide one of the required documents, attach a document explaining why.



Attestation from Revenu Québec

If the enterprise has an establishment in Québec, you must provide an attestation from *Revenu Québec*. The attestation states that the enterprise has filed the returns and the reports that it was required to file under fiscal laws and that it has no overdue account payable to the Minister of Revenue, including when recovery of an account has been legally suspended or arrangements have been made with the enterprise to ensure payment and the enterprise has not defaulted on the payment arrangements. The attestation must have been issued not more than 30 days before the date on which the enterprise files its application for renewal of authorization with the AMP.

Foreign enterprises must provide a tax attestation (similar to the one issued by *Revenu Québec*) or an equivalent document issued by their province or country of origin. For example, a Canadian enterprise located outside of Québec may be issued one of the following documents by the Canada Revenue Agency: a Filing and Balance Confirmation or a Letter of Good Standing. In the case of U.S. enterprises, the Internal Revenue Service (United States Department of the Treasury) can issue an Account Transcript. The attestation must have been issued not more than 30 days before the date on which the enterprise files its application for renewal of authorization with the AMP.

Financial statements for the latest fiscal year

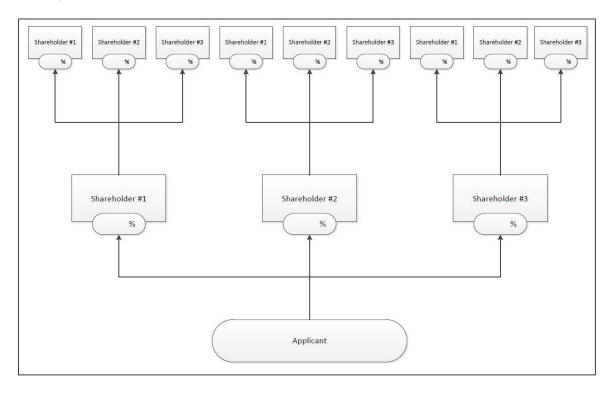
Provide the audited financial statements for the enterprise's latest fiscal year.



If the enterprise does not have audited financial statements, the AMP requires at least a review engagement report on the financial statements for the latest fiscal year. A notice to reader alone will not be accepted.

Organization chart outlining the structure of the enterprise

The applicant must disclose its shareholding in an organization chart outlining its entire structure and including, if applicable, the names of its subsidiaries, shareholders (natural persons and legal persons), parent company and any subsidiaries of the parent company. The organization chart must also indicate the relationships between these entities and/or natural persons, as well as the percentage of voting shares they hold. The total of the percentages must add up to 100%. For example:



Governance and oversight measures implemented by the applicant

In exercising its powers conferred under the ACPB, the AMP must, in particular, ensure that the enterprise meets high standards of integrity. To do so, the analysis of the enterprise's governance, ethical standards and related internal processes becomes an important consideration.

Therefore, **if your enterprise has established governance measures** (code of ethics, training program, governance committee, etc.), disclose them and submit the related documentation by clicking on the "Other document – governance or control measures" check box shown in Step 4 of 7.



Enterprises will save time by submitting these documents at the start of the authorization process. The AMP sometimes requires these documents in order to grant an authorization.

Criminal and penal court record of the enterprise (if applicable)

The Regulation stipulates that, in the case of an enterprise that is not constituted under the laws of Québec and does not have its head office or an establishment in Québec where it primarily conducts its activities (foreign enterprise), it must provide the AMP with a good conduct certificate, issued by the local authorities, including a government or a government department or agency.

The AMP asks that **any enterprise whose head office is not located in Québec**, regardless of whether or not it conducts activities there, provide one of the following documents:

- A good conduct certificate in respect of the enterprise, **issued by the local authorities**, including a government or a government department or agency;
- If unable to provide a good conduct certificate, they must provide a **sworn letter** signed by the respondent or an officer of the enterprise declaring that during the past 5 years, the enterprise was not:
 - prosecuted for or found guilty, in Canada or abroad, of an offence listed in Schedule I of the ACPB or a similar offence;
 - prosecuted for or found guilty, in Canada or abroad, of any criminal or penal offence committed in the course of its business.

Under the Regulation, "the location of the enterprise" means the Canadian province or territory or other jurisdiction where the enterprise primarily conducts its activities.

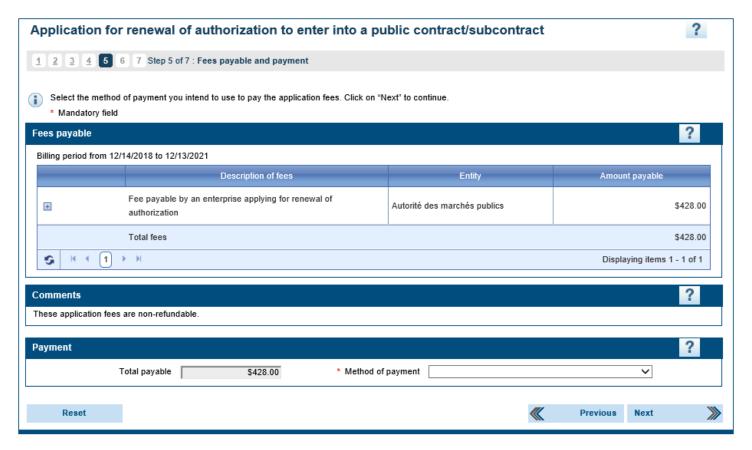
A "good conduct certificate" means a police certificate, a criminal background check, a criminal record check, a police check or a Canadian Police Information Centre (CPIC) check. These documents must have been issued by a local authority.



If you are not able to produce the criminal and penal court record of the enterprise at the time of submitting the application for renewal of authorization, provide instead a **letter of commitment** stating that you have taken the necessary steps to obtain the document and that it will be promptly submitted once received. The AMP will not grant a renewal of authorization until it has received the enterprise's criminal and penal court record.

Step 5 of 7 – Fees payable and payment

The fees payable are set out in the Fee Decision.



To be considered receivable, the renewal request must be accompanied by payment (the rates are indexed annually and posted on the AMP website).

Please note that this fee is not refundable.

If you wish to pay by credit card, select the "Credit card" option and proceed to the on-line payment. If you wish to pay by cheque (payable to the Autorité des marchés publics), select the "Cheque," "Money order" or "Certified cheque" option and send your payment to the AMP at the following address:

Autorité des marchés publics

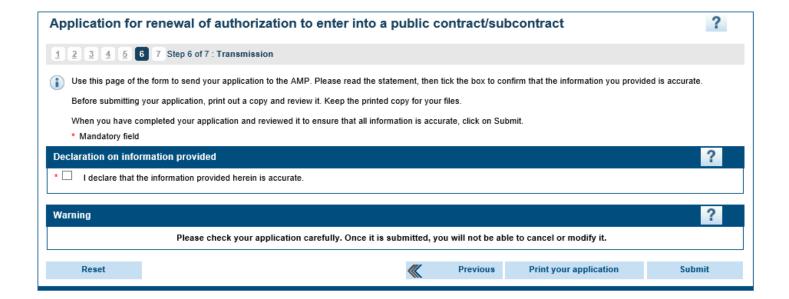
525, boul. René-Lévesque Est, 1er étage, bureau 1.25 Québec (Québec) G1R 5S9

The AMP does not accept remittance slips sent by e-mail or fax.

Step 6 of 7 - Transmission

Print your application by clicking on the "Print your application" button. Check it carefully. Once it has been sent, you will not be able to cancel or modify it.

Then click on the check box "I declare that the information provided herein is accurate" and on "Submit."



Step 7 of 7 – Confirmation of delivery

This step confirms that your application has been sent to the AMP. The system will display your client number and application number. Please print and keep this information. It will be useful if you need to contact the AMP.



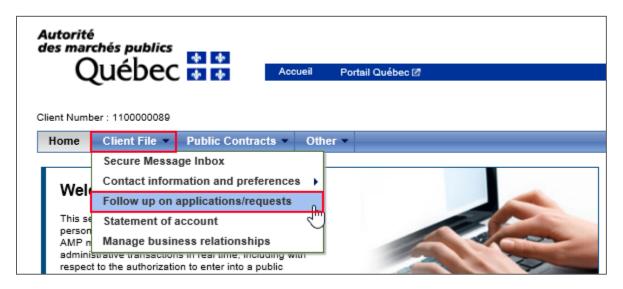
After you have submitted your application, an acknowledgement of receipt will be sent to your Secure Message Inbox.

Following up on an application

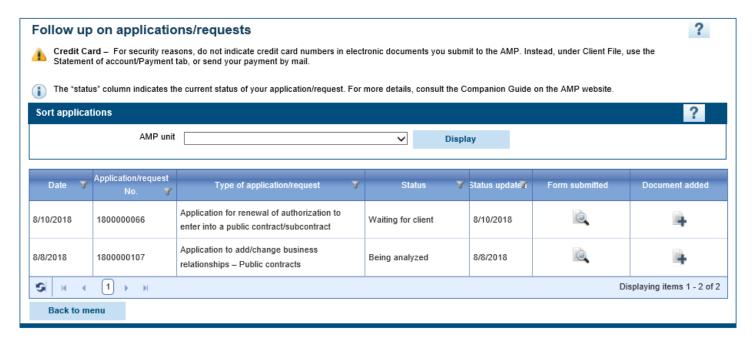
Following up on an application

At any time after an application has been submitted, the enterprise can follow up on it and view its content.

To access an application that has been submitted through AMP E-Services, go to the "Client File" tab and then "Follow-up on applications/requests."



The "Follow up on applications/requests" page will appear.



Obtaining the status of your application

The "Status" column indicates the status of your application.

Being analyzed at AMP: This status indicates that the processing of your application has not been completed. The time required for an analysis depends on the nature of the application.

Waiting for client: This status indicates that the application is incomplete because information, a document or payment is missing. The missing item must be provided so the AMP can complete its analysis.

Waiting for advisory opinion from UPAC: This status indicates that the processing of your application has not been completed because the Associate Commissioner for Audits within the *Unité permanente anticorruption* (UPAC, the anticorruption squad) (the "Associate Commissioner") has not finalized the audit.

Processed: This status indicates that your application has been processed and a decision has been entered in your file. The result will be sent to you shortly by secure e-mail or regular mail.

Viewing applications submitted



To view the information that has been submitted in an application, click on the icon that looks like a magnifying glass in the "Form submitted" column. Note that applications that have been submitted are read-only.

Adding a document to an application

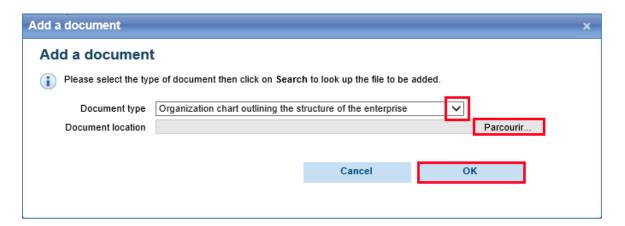


To add a document to an application that has been submitted to the AMP, click on the icon that looks like a sheet of paper with a + in the "Add a document" column.

You can add a document if you forgot to include it when you submitted your application or if the AMP asks for one or more additional documents when analyzing your application. When a document is added to an application in this manner, it is automatically transferred to the AMP for analysis.

To add a document to an application:

- 1. Click on the "Add a document" icon for the application to which the document must be added.
- 2. A new window will open.



- From the drop-down list, select the type of document to be added.
- Click on "Search" and find the file to be included.
- 5. Click on "OK."

AMP decision

Analysis of application for renewal of authorization

If, after analyzing an application for renewal of authorization, the AMP determines that certain information is inaccurate, incomplete or missing, it will contact the respondent so that he or she can make the necessary corrections.

The AMP may require that an enterprise communicate any information the AMP considers necessary. The enterprise must communicate the information to the AMP within the time specified. If it fails to do so, the AMP may, under section 21.35 of the ACPB, cancel the application for authorization.

When the application is completed, the AMP sends the information obtained to the Associate Commissioner for Audits within the *Unité permanente anticorruption* (UPAC, the anti-corruption squad) appointed under section 8 of the *Anti-Corruption Act*, (CQLR, c. L-6.1) (the "Associate Commissioner") so that the audits the Associate Commissioner considers necessary can be conducted.

If the Associate Commissioner, in the course of the audits, requires that the enterprise communicate information he or she considers necessary, section 21.35 of the ACPB also provides that the AMP may cancel the application for authorization of an enterprise that fails to communicate that information to the Associate Commissioner within the time the Commissioner specifies.

It is important to note that an enterprise whose application for authorization is cancelled under section 21.35 of the ACPB may not file a new application for authorization with the AMP within 12 months after the cancellation unless the AMP allows it.

As soon as possible after receiving the information, the Associate Commissioner provides an advisory opinion to the AMP on the enterprise applying for renewal. The advisory opinion states the grounds for any recommendation that an authorization not be renewed under sections 21.26 to 21.28 of the ACPB.

During the audits, the AMP will forward to the Associate Commissioner any new information or any changes the enterprise has made to previously disclosed information.

AMP decision

When the AMP is sure there are no grounds for refusing to renew the authorization, it will mail the renewed authorization to the enterprise.

The AMP may refuse to renew an authorization if the enterprise fails to meet the high standards of integrity the public is entitled to expect from a party to a public contract or subcontract.

Before refusing to renew an authorization, the AMP may ask the enterprise to take the necessary corrective measures within the time it specifies.

In all cases, before refusing to renew an authorization, the AMP must notify the enterprise in writing as prescribed by section 5 of the *Act respecting administrative justice* (CQLR, c. J-3) and allow it at least 10 days to submit written observations or provide additional documents to complete its file.

Duration of validity of an authorization

An authorization granted to an enterprise is valid for three years.

Register of authorized enterprises

All enterprises holding an authorization granted by the AMP are listed in the Register of authorized enterprises. This register, which is maintained in accordance with section 21.45 of the ACPB, contains the following information:

- The name of the authorized enterprise;
- The names under which it carries on activities;
- Its Québec business number (NEQ) assigned by the Enterprise Registrar, if applicable;
- The client number assigned by the AMP;
- The contact information for the head office of the enterprise.

The Register of authorized enterprises is available on the AMP website at www.amp.quebec.

Register of enterprises ineligible for public contracts

The Register of enterprises ineligible for public contracts (in French only) includes the names of enterprises for which the AMP has refused to grant or renew an authorization or has revoked an authorization. As soon as the enterprise's name appears in the register, it cannot obtain authorization for a public contract or subcontract or continue performing such contracts for a period of 5 years.

Under exceptional circumstances, the *Conseil du trésor* or, in the case of municipalities, the Minister of Municipal Affairs and Land Occupancy, may authorize an enterprise listed in this register to obtain a public contract or subcontract if it is in the public interest.

This register is available on the AMP website at www.amp.quebec.

Making changes during the authorization process

Time limit for notifying the AMP of any change to information

An enterprise holding an authorization **must notify the AMP of any change** to information previously provided no later than 15 days following the end of the month during which the change took place.

Making changes to information provided

The changes must be made through the Manage business relationships function in AMP E-Services under "Client File / Manage business relationships." The electronic form must be filed together with the information and documents prescribed by the Regulation and the fee determined by the Fee Decision.

For all information required to update your business relationships, **consult the Companion Guide – Managing Business Relationships**.

Changes to be communicated to the AMP

The following is a non-exhaustive list of changes that must be communicated to the AMP:

Addition of a person or entity related to the enterprise and that has control over it

The enterprise must notify the AMP if a new natural person or entity referred to in sections 21.26 and 21.28 of the ACPB is to be added to the enterprise's file.

The enterprise must also notify the AMP when it adds an establishment or when it has a new financial institution or lender with which it conducts business.

Removal of a person or entity related to the enterprise and that has control over it

The enterprise must notify the AMP if a natural person or entity referred to in sections 21.26 and 21.28 of the ACPB is to be removed from the enterprise's file.

Changes to information provided

The enterprise must notify the AMP of any change to nominative information it has provided, whether the information pertains to the enterprise or to any of the persons or entities related to the enterprise and that have control over it.

Examples of changes that must be communicated to the AMP:

- Change of address of a person or entity related to the enterprise and that has control over it;
- Change of address of the enterprise's head office or one of its establishments;
- Change to the language of correspondence.

Change in ownership or control of the enterprise

The enterprise must notify the AMP of any change to the persons or entities that have direct or indirect ownership or legal or *de facto* control of the enterprise.

Change of respondent

If the respondent is temporarily unable to properly perform his or her functions, but the enterprise does not consider it necessary to appoint another respondent, it must notify the AMP that the respondent's responsibilities will be delegated temporarily to a natural person operating the enterprise as a sole proprietorship or to a director, an officer or a partner of the enterprise.

If the respondent is no longer able to perform his or her functions for an extended period of time or on a permanent basis, the enterprise must promptly appoint a new respondent and notify the AMP of the appointment by sending it the appropriate request as well as an official document evidencing the appointment of the new respondent.